Hazel Gardiner
floral design + styling

privacy policy.

At Hazel Gardiner Design, we care deeply about privacy. We believe in transparency, and we're committed to being upfront about our privacy practices, including how we treat your personal information. This policy explains our privacy practices for hazelgardinerdesign.com. Any request for your personal information using this website, will only be used in accordance with this privacy statement. If you have any questions about how we Protect Your Privacy send an email to us as listed below under "Contact".

accepting the privacy policy.

We need to process your personal information to run our business and provide you with the Services. By using our website, you are confirming that you have read and understand this policy including how and why we use your information. If you don't want us to collect or process your personal information in the ways described in this policy, you shouldn't use the Services.

information collected or received.

In the course of providing our Services, we collect or receive your personal information in a few different ways. Often, you choose what information to provide, but sometimes we require certain information for you to use and for us to provide you the Services. You need to provide this information to enable us to provide you with the Services. Depending on which services you choose to use, additional information, name, billing and payment information (including billing contact name, address, telephone number, a telephone number, and/or a physical postal address, may be necessary for us to provide a service. For example, we need a physical postal address if you are buying something on the Site for delivery.

service providers.

Hazel Gardiner Design also needs to engage third-party companies and individuals (such as payment processors, logistical companies and security providers) to help us operate, provide, and market the Services. These third parties have only limited access to your information, may use your information only to perform these tasks on our behalf, and are obligated to disclose or use your information for other purposes. Our engagement of service providers is often necessary for us to provide the Services to you, particularly where such companies play important roles like processing payments and shipments and helping us keep our Service operating and secure. In some other cases, these service providers aren't strictly necessary for us to provide the Services, but help us make it better, like by helping us conduct research into how we could better serve our users. In these latter cases, we have a legitimate interest in working with service providers to make our Services better.

retention.

Hazel Gardiner Design will retain your information only for as long as is necessary for the purposes set out in this policy or as needed to provide the Services to you. If you no longer want Hazel Gardiner Design to use your information to provide the Services to you please contact us through one of the channels listed below under "Contact".

security.

Hazel Gardiner Design is committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable procedures to safeguard and secure the information received via email and collected online. The security of your personal information is important to us. We follow generally accepted standards to protect the personal information submitted to us, both during transmission and after it is received. Unfortunately, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, while we strive to protect your personal information, we can't guarantee its absolute security.

messages.

On occasion, Hazel Gardiner Design may need to contact you. Primarily, these messages are delivered by email for a variety of reasons including for both marketing, transactions and service update purposes. When you subscribe to a newsletter or provide us with your email address for purchases, you receive notice of and agree to receive marketing emails and messages from us. You can opt out of receiving marketing communications via the unsubscribe link in any marketing email you receive or emailing us at hazel@hazelgardinerdesign.com. Some messages from Hazel Gardiner Design are service-related and necessary. You agree that from Hazel Gardiner Design can send you non-marketing emails or messages, such as those related to transactions, security, or product changes. Hazel Gardiner Design may also contact you by telephone to provide order support or for transaction-related purposes if you request that we call you. We respect your privacy, we will not sell, distribute or lease your personal information to third parties, unless we have your permission or are required by law to do so. except as specified in this policy. You may request details of personal information which we hold about you under the Data Protection Act 1998. If you believe that any information, we hold is incorrect or incomplete, please write or email us and we will promptly correct any incorrect information.

data protection.

Circumstances where we may share some of your data with other to prevent and detect fraud against either you or Hazel Gardiner Design – unfortunate, but absolutely essentials. These include agents (including credit reference agencies, credit card clearing agencies, fraud prevention and detection agencies) that we use to process the orders you place with us. In this instance, we provide them with only the information they need to perform their function.

your rights.

You may benefit from several rights in relation to your information that we process. Upon request, Hazel Gardiner Design will provide you with information about whether we hold any of your personal information. In certain circumstances, you also have the right to request the deletion of your personal information, and to obtain a copy of your personal information in an easily accessible format. If you need further assistance, you can contact Hazel Gardiner Design through one of the channels listed below under "Contact". We will respond to your request within a reasonable timeframe.

contact.

If you have any questions:
Send an email to Hazel Gardiner at hazel@hazelgardinerdesign.com

Write to us at the following addresses:
Hazel Gardiner Design, 21a Lordship Park, London, N16 5UN